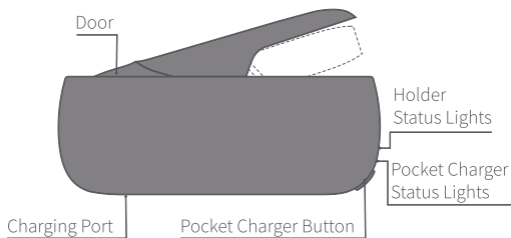


IQOS

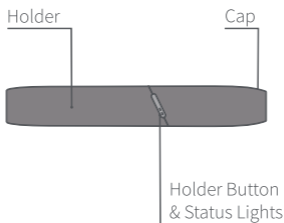
User Guide

IQOS ORIGINALS DUO™

IQOS ORIGINALS DUO™ Pocket Charger*



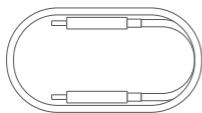
IQOS ORIGINALS DUO™ Holder*



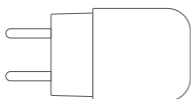
*IQOS ORIGINALS DUO™ is compatible with IQOS 3 and IQOS 3 DUO.

*IQOS ORIGINALS DUO™ is compatible only with HEETS™ tobacco sticks.

Charging and Cleaning



Charging Cable



Power Adaptor



Dual Cleaning Tool



Cleaning Sticks



For the **full user guide**,
Customer Care and
Extended support
services for IQOS users,
visit

www.iqos.com/myiqos

FEATURES AND SETTINGS

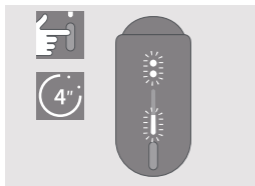
Personalize your IQOS
experience with the IQOS
app*.

Please access by
scanning the QR code
or log in on

www.iqos.com/originals
and follow the instructions.

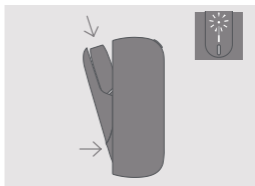
* IQOS app may not be available in
your country.

Getting Started



TURN ON

Press and hold IQOS ORIGINALS DUO™ Pocket Charger Button for 4 seconds, then release; Holder Status Lights and Pocket Charger Status Lights will turn on slowly.

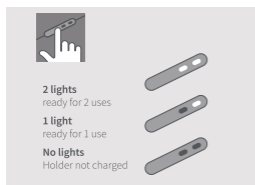


CHARGE HOLDER

Insert IQOS ORIGINALS DUO™ Holder into the IQOS ORIGINALS DUO™ Pocket Charger, then close door to charge.

Holder Status Light will show Holder charge level.

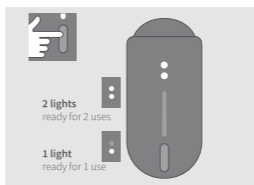
Check Holder Status



CHECK HOLDER STATUS

Press & release the Holder Button to check status.

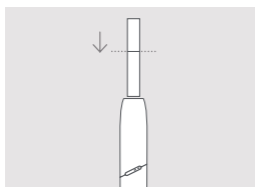
Holder Lights indicate IQOS ORIGINALS DUO™ Holder battery level.



CHECK HOLDER STATUS ON IQOS ORIGINALS DUO™ POCKET CHARGER

Press & release Pocket Charger Button to check IQOS ORIGINALS DUO™ Holder battery level.

How to use your IQOS ORIGINALS DUO™



1. INSERT HEETS™ TOBACCO STICK

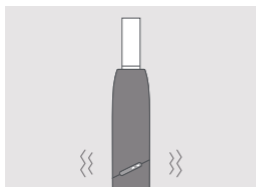
Insert and gently press the HEETS™ tobacco stick to the line on the filter with filter facing outside.



2. START HEATING

Press Holder Button until IQOS ORIGINALS DUO™ Holder vibrates and Light(s) pulses white.

How to use your IQOS ORIGINALS DUO™



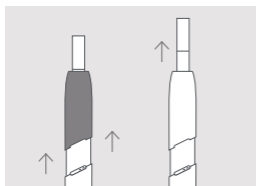
3. BEGIN USE

Start using once IQOS ORIGINALS DUO™ Holder vibrates twice.



4. NEARLY COMPLETE

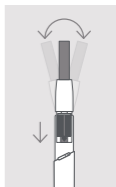
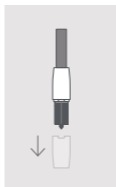
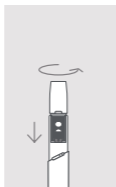
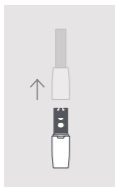
To signal the last 30 seconds or last 2 puffs, IQOS ORIGINALS DUO™ Holder will vibrate twice with Light(s) pulsing white.



5. REMOVE HEETS™ TOBACCO STICK

Slide Cap upward and then remove used HEETS™ tobacco stick.

How to Clean



1. ROTATING HEAD

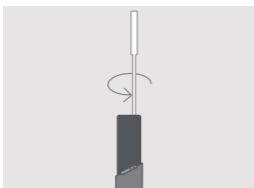
When device is cool, slide Cap upwards and remove completely.

Insert the Rotating Head of the Dual Cleaning Tool and **rotate** gently.

2. SWEEPING HEAD

Insert the Sweeping Head of the Dual Cleaning Tool and gently move it sideways from **left to right**.

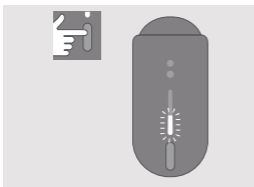
Clean daily for optimal experience.



USE CLEANING STICK

Insert Cleaning Stick to wipe inside of the Holder. Do not touch the blade with the Cleaning Stick.

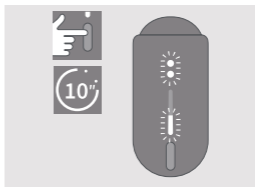
Quick Tips



CHECK POCKET CHARGER STATUS

Press & release Pocket Charger Button, to check battery level.

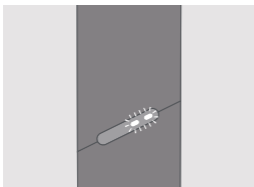
Lights will turn on to indicate battery status.



TO RESET

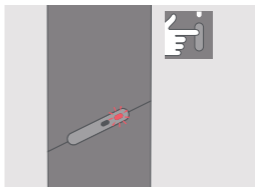
Press Pocket Charger Button until lights fade out, then release.

All Status Lights will turn OFF, blink twice, and progressively fade in, to confirm a RESET.



LIGHTS BLINK WHITE TWICE

IQOS is outside operating temperature range (0° C-40 °C) or Holder needs to be inserted in Pocket Charger with door closed till it is fully charged.



LIGHT BLINKS RED

Reset IQOS ORIGINALS DUO™.

If red light blinking persists, contact Customer Care.